

## Simple Steps to a good conversation

# Good Jon Lon

# Listen with your heart

Listen with your heart, not your head- No judgement, criticism or analysis.

### Be a 'heart with ears'

Be a 'heart with ears'.Grief is emotional,not intellectual. Avoid asking what is wrong. Instead, acknowledge the emotion you're seeing.

### Go first

You are the adult. Go first - Don't be afraid to say "I remember feeling sad when..."

### Each child is individual

Remember, each child is an individual. They will each have their own unique relationship to the loss event.

# Be patient

Don't force a child to talk.

### Sadness is normal

Never say "Don't feel sad" or "Don't feel scared". Sadness and fear are normal feelings attached to loss of any kind.



